

Private & Confidential

Intelligent Voice 4.1 Release Note

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New Features in 4.1

New Delete Item Endpoints (by Item ID and by Retention Period)

An endpoint that allow users to delete processed items from the system.

New endpoint returning the list of Item Types (vox)

An endpoint to return the type of Items the system can process.

ASR CPU/GPU running together on the same machine

Now it's possible to have more processing power thanks to ASR Workers GPU and CPU running on the same machine at the same time

IVNote Recipients

Now it's possible to specify IVNote Recipients when Creating an Item

.msg and .docx files now accepted

It's possible now to import .msg and .docx files into the system



Bug fixes

[INT-2294/INT-2429] Hypertree navigation buttons display incorrect tags

[INT-2472] Create New Item throwing NullPointerException in case of Audio Import

[INT-1275] Watchwords links fixed into email body

Improvements

Optional Transcript into IVNote Email

It's now possible to decide to print the Transcript in the body of IVNote emails per import and per user.



Known Issues

The following known issues are expected to be addressed in a future release:

Automatic Topics

[INT-2411] Topics can be created without matching a location in the item [EB-30] Automatic Topics are only available in English, Spanish and Portuguese

Intelligent Voice API

[INT-2059] getGroupDetails method is slow with a large number of items in a group

JumpTo web application

[INT-1982] Large imports and exports cause JumpTo to time out and show an generic error message. The operation is processed correctly despite the message.

[INT-2272] Phonetic search pagination not working

[INT-2274] The People map is incorrectly reporting the number of items per person

[INT-2396] First group has to be created via API - create new group in JumpTo does not work if there are no existing groups

[INT-2409] audit report is not shown when there are no entries (i.e. for newly created users)

[INT-2194] import page does not refresh to show status of import